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# MACS NEWS



Mobile Attendant Care Service Newsletter

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## From the Management Committee:

### *Dear NDIS Diary...*

*One of the most useful things you can do to prepare for the NDIS is to start keeping records of every bit of assistance, support or equipment you've used, needed or bought. Keep a record of every support you use (or need if you went without) for every day, every week and every month. When you meet with the NDIA you will want to have this information as part of your "NDIS participant statement". And don't forget all the extras and incidentals. You've listed the supports and equipment you've used (or need) - but what about travel time, or transport, or assistance with scripting equipment?*

## Fundraising

This month we ran a chocolate drive to raise funds for MACS.

We have sold quite a few chocolates already and we still have some to go.



### *The YouTube NDIS channel*

*The one thing the NDIS certainly doesn't have a shortage of is information about the scheme, but it can be hard to know where to start. So if you're more of a "sounds and moving pictures" learner, rather than reading through brochures, manuals, and other written material, you may want to subscribe to the NDIS YouTube channel.*

*There are dozens of short videos (usually under 5 minutes) that break complex topics up into bite sized chunks. They have also been curated into playlists based on topic area, some of the more helpful ones to start with may be "How the NDIS works" and "NDIS Stories," but have a look through the whole collection.*

*We've embedded a couple of videos we hope may be the most helpful on our website at: <http://www.macsinc.org.au/the-youtube-ndis-channel/> or you can go direct to [https://www.youtube.com/channel/UCnqSZIZY2GTDi\\_UesB62ecQ](https://www.youtube.com/channel/UCnqSZIZY2GTDi_UesB62ecQ)*

## Policy Update:

### Human Services Quality Standard 2: Service Access

*MACS ensures its services are available to their target group in a fair, transparent and non-discriminatory manner and people seeking access to services are prioritised and responded to promptly. Where MACS has a responsibility for eligibility, entry and exit processes are consistently applied based on relative need, available resources and the purpose of the service. MACS has effective processes to communicate, interact effectively and respond to the individual's decision to access and/or exit the service. MACS facilitates access to the service on the basis of relative need and available resources.*

#### From the Coordination Team

- Many of our service users have already received their NDIS planning meeting appointment and some have already had their planning meeting, this is exciting! Please remember to pass on your plan dates to us once you receive your plan.
- Please remember to phone the shift phone number if your staff member hasn't arrived within in 10 minutes of your scheduled assistance time.
- MACS has conflict of interest declaration forms available for our staff to fill out if they have a real or perceived conflict of interest that could effect their ability to perform their job. When we received these conflict of interest forms they are assessed and added to the Conflict of Interest register.



The above photo was taken last year from our manual handling training that was held in the garage at the MACS office. This was a great day and we all refreshed ourselves on correct manual handling techniques.

#### Comings and Goings:

This month we have 2 new staff members and they are Linta and Navi. Linta and Navi will be working on the Morning and Ant shift.

#### From the Manager

The theme for this newsletter is 'Planning'. We all plan for something everyday, whether this is to do something on the day or in the future. Mostly we don't even realise that we are planning. With the NDIS just about here, planning is something that we are doing and will continue to do. The extent of planning will depend on you and your circumstances.

Planning is essential in readiness for the NDIS and MACS would be happy to meet with you to discuss how we can help you with this process. If you are interested please contact us.

The remainder of the year is going to bring significant change.....but one thing that won't change is the availability of the fantastic unique service that MACS offer.

If you currently use MACS services, and would like to continue with MACS for your NDIS supports, just let us know when you have an approved NDIS plan so we can set up a service agreement with you.